

The 4* family owned and managed Westport Plaza and Castlecourt Hotel Resort are now inviting applications for the role of General Manager to join our innovative and standards driven team at the Westport Coast Hotel.

As a General Manager, you will manage large teams across floor, reception and bar as well as having responsibility for the overall strategic planning and targets. The ideal candidate will be coming from a busy food & beverage operations background. There is an excellent opportunity to further your career.

- To ensure the smooth running of the hotel while on duty whilst ensuring our customers receive the highest level of service in accordance with hotel standards.
- To develop a good working relationship with all members of staff and management.
- To assist in the reviewing of departments as necessary and in the implementation of any changes decided upon with these departments.
- To help motivate all staff and management by showing good leadership and commitment and encouraging staff to perform their duties to the best of their abilities.
- To help enforce all hotel regulations and to report any accident or incident which occur on site.
- To assist departments when necessary or requested in their day to day duties in order to provide proper service at all times.
- To comply with stationary and legal requirements for Fire, Health and Safety and Hygiene.
- To project a positive and professional image of the hotel at all times.
- Recruitment and training of team alongside other senior managers

The successful candidate will have the following:

- Minimum 3 experience within a similar role
- Experience with Hotel Operations Systems
- Proven leadership and communication skills

Our Values

- We go above and beyond to deliver a great guest experience
- We develop our talent and value employee engagement
- We embrace flexibility and work/life balance
- Our culture supports dignity and respect at work

In return we offer our team:

- Competitive Salary
- Excellent career progression within the hotel Group
- Funded accredited training programmes
- In-house training provided by qualified professionals
- Employee Assistance Programme and Wellbeing Supports
- Free leisure centre membership
- Staff and family discounts
- Employee Recognition Awards
- Free meals on duty
- Refer a friend scheme
- Bike to Work Scheme