

Food & Beverage Manager

The 4* family owned and managed Westport Plaza and Castlecourt Hotel Resort are now inviting applications for the role of Food & Beverage Manager.

The Food & Beverage Manager will oversee operations in the restaurant and bar, ensuring an excellent guest experience with genuine friendly service.

The ideal candidate will have exceptional leadership and motivational skills to develop, motivate and supervise the team. An extensive knowledge of food & beverage with excellent wine knowledge is required.

Main Responsibilities:

- Ensure that the department is operating in a professional and guest-focused manner to exceed guest expectations.
- To handle customer concerns in a professional manner.
- To establish clear and attainable targets for staff and assisting to achieve these targets in what is a very team orientated environment.
- Ensure the highest standards of service and customer care are offered at all times.
- To adhere to the core values of the hotel and to co-operate, assist and serve all other departments in the Hotel.
- To provide hands on delivery of advice and knowledge to customers.

In return we offer:

Competitive salary

Excellent career progression opportunities within the Westport Hotel Group

Employee recognition awards

Leisure centre membership

Employee and family discounts